



icsa

indian (sub-cont)
crisis & support agency

Annual

FINANCIAL REPORT

2023

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Chair

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NOTES: This financial report represents the last year from 1 Jul to 30 Jun.

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ABOUT US

INTRODUCTION

The Indian (Sub-Continent) Crisis & Support Agency (ICSA) is a specialist, volunteer-led frontline organisation delivering culturally informed crisis and case management support to individuals and families.

Working directly within culturally diverse communities, ICSA generates deep community intelligence and practice-based expertise that is rarely captured by mainstream systems. This frontline insight is transformed into bespoke training, professional development, cultural consultancy, and advocacy for the broader sector, business, and government.

Uniquely, ICSA receives no external funding; income from professional services directly sustains the vital crisis work, ensuring independence, responsiveness, and continuous reinvestment into community-led, culturally safe solutions for those most at risk.

PURPOSE

The purpose and constitutional objectives.

1. to provide intervention and support programs for people in crisis specifically to meet the needs of people in the Target Community.
2. to provide safe reliable access to local services for people in the Target Community who are unable to utilise local services due to obstacles such as language, residency status, understanding or social disadvantage.
3. to provide on-going bespoke support services to people in the Target Community where gaps have been identified in the provision of local services.
4. to provide settlement support and assistance for new migrants from the Target Community in effectively integrating into Australia and minimising their risks of exploitation.
5. to develop community-building programs and services that facilitate integration between the Target Community and the general multicultural community.
6. to extend the above assistance to people who are in genuine need from any cultural or racial background without the notion of borders,

VISION

Recognised as the leading centre of professional excellence and subject matter expert for improved welfare of the [target] community.

MISSION

Effectively and sustainably deliver services to promote general welfare and empower the target community to be self-reliant.

TARGET COMMUNITY

The core target community (demographic) are people with heritage or a connection to South Asia or like cultures, generally referred to in Australia as Culturally and Linguistically Diverse (CALD) and/or Non-English-Speaking Background (NESB) communities. The immediate and emerging needs being similar across migrant communities our support logically extends across Multicultural communities.

ICSA is a migrant support organisation, that promotes due respect and recognition of the Aboriginal and Torres Strait Islander people as the first custodians of the land.

VALUES

- Treat and be treated with respect
- Advocate for recognition, fairness, equality across the target community
- Advocate for those unable to do so themselves.
- Service delivery with no judgement.

OPERATING Model

01

GRASS ROOTS

Professional services delivered at the grass roots, in a cultural framework. Gaining detailed understanding of key needs.

02

KNOWLEDGE

Working directly with clients and community through case work, interpreting, outreach building knowledge, & skills.

03

EXPERTISE

Cultivating data & knowledge to become a Centre of Excellence for advocacy & develop fee-based capacity building products.

SELF FUNDED

Agency is self-funded by revenue from products developed from our knowledge & expertise. Training, consultancy, specialist services.

ICSA receives no core funding.

EXCELLENCE

INNOVATION



FINANCIAL SUMMARY FY22-23

These financial reports are operating financials which are supplemented by the generosity of community in the format pro bono support & contribution, volunteer time, donated goods, services, equipment, supplies & venues.

Profit and Loss

Indian (Sub-Cont) Crisis & Support Agency
For the year ended 30 June 2023

	2023
Trading Income	
Chargeable Services	1,439.22
Donations	6,277.16
Grants	49,243.50
Reimbursed Income	6,990.00
Training	17,300.00
Total Trading Income	81,249.88
Cost of Sales	
Contractors & Consultants	27,197.80
Total Cost of Sales	27,197.80
Gross Profit	54,052.08
Operating Expenses	
Adjustment Account	245.00
Audit & Accounting	853.48
Bank Fees	36.00
Cleaning & Maintenance	198.00
Client Expenses	3,312.94
Depreciation	112.00
Event Activity Costs	672.60
Events & Hospitality	2,250.00
Freight & Courier	8.36
General Expenses	2,012.17
Insurance	4,632.59
IT & Website expenses	12,027.71
Marketing	9,136.13
Office Expenses	1,213.61
Printing & Stationery	1,644.50
Program Costs - Advocacy & Representation	10,227.00
Program Costs - DPV	9,156.00
Program Costs - NDIS	2,640.00
Repairs and Maintenance	630.00
Subscriptions & Memberships	386.34
Superannuation	648.57
Telephone & Internet	523.13
Travel - National	1,124.66
Utilities	2,796.72
Wages and Salaries	6,176.85
Total Operating Expenses	72,664.36
Net Profit	(18,612.28)

Balance Sheet

Indian (Sub-Cont) Crisis & Support Agency As at 30 June 2023

30 JUNE 2023

Assets

Bank

ICSA	130,468.19
Total Bank	130,468.19

Current Assets

Accounts Receivable	4,375.00
Total Current Assets	4,375.00

Fixed Assets

Computer Equipment	1,204.90
Less Accumulated Depreciation on Computer Equipment	(112.00)
Total Fixed Assets	1,092.90

Total Assets	135,936.09
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Liabilities

Current Liabilities

PAYG Withholdings Payable	92.00
Superannuation Payable	383.75
Total Current Liabilities	475.75

Total Liabilities	475.75
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Net Assets	135,460.34
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Equity

Current Year Earnings	(18,612.28)
Retained Earnings	154,072.62
Total Equity	135,460.34

